



THE SEALY COCOON STORAGE BASE WARRANTY.



CONGRATULATIONS ON YOUR SEALY!

The finest sleep system backed by a world-class warranty.
May all your night's be restful, happy and healthy.

- The Sealy Team

ASSEMBLY INSTRUCTIONS

Please note that this product is heavy - exceeding 50kg - and is recommended that it be handled & assembled by two people

- Remove product from plastic
- Ensure the top of the Sealy Cocoon storage faces upwards
- Open the top of the base
- Bed legs are inside the base
- Rest the base on the length side
- Remove bed legs from plastic & insert legs to each corner of the base plug
- Open the base top with the base still resting on its side
- Connect the gas struts to each ball joint on either side of the base
- Rest the base back to its normal position
- Lay the mattress on top of the base
- Push firmly downwards in the front of the base to close the top



LIMITED WARRANTY & GUARANTEE INFORMATION

This promise is backed by our promise to continually improve our products and services through the application of quality management. Your Sealy Cocoon storage base is hand-made, with only the finest materials.

Should you however discover a default with your Sealy Cocoon Storage base – please contact the retail store where it was purchased.

A Factory Guarantee period is covered against faulty workmanship and faulty materials, not extending to damage caused by normal wear and tear or damage caused by abuse, misuse or negligence.

A Service Warranty period is the balance of the period outside of the Guarantee period where the cost of repair or replacement is borne by the consumer on a pro rata basis for the remainder of the Service Warranty period.



| RANGE | TOTAL SERVICE WARRANTY | GUARANTEED REPAIR OR REPLACEMENT PERIOD | BALANCE OF SERVICE WARRANTY PERIOD |
|---|------------------------|---|------------------------------------|
|  | 2 | 1 | 1 |

An Inspection & Transportation fee will be charged for invalid claims within the service warranty period.

This limited warranty does not cover:

- Transportation or inspection costs.
- Loose stitching or handles after 4 months of purchase.
- Any Sealy Cocoon storage base damaged due to abuse or negligence.
- Product failure due to causes other than defective workmanship & materials.
- If the product has been altered structurally in any way by the consumer or any other parties.
- Sealy reserves the right to refuse services upon inspection if the product is dirty, stained, burnt, infested with insects or in an unsanitary condition.
- Sealy reserves the right to substitute materials of comparable quality, and does not guarantee that the fabric of the replacement base will match.
- The decision to replace the product will be at the sole discretion of Sealy.

In the unlikely event that a manufacturing fault develops during the warranty period, please inform the retailer where the product was purchased with the nature of your complaint. The retailer will require the following information:

- Customer Name
- Size of the Sealy Cocoon storage base
- Date & Proof of purchase
- Description of complaint
- For the limited warranty to be valid, you must be the original purchaser of the storage base
- The Sealy storage base must have been purchased from an authorised Sealy dealer
- No inspection nor warranty will be honoured if an original purchase invoice is not provided
- In the event that Sealy repairs or replaces the storage base, this limited warranty / guarantee will not be renewed or extended but continued from the original date of purchase

CARING FOR YOUR SEALY COCOON STORAGE BASE

- Do not close the storage base by pushing down on one side only. Ensure both sides close simultaneously
- Do not stand, walk or jump on your storage base
- Do not move your storage base without disassembling the shocks on the inside of your base
- Do not allow your storage base to get wet or damp
- Do not leave unattended around children

Sealy will not take any responsibility for any injury, loss or damage caused during the use of this storage base.

